

Profiling of Ship to Ship Service Providers Organisations



Definition

Which organization is defined as an STS Service Provider?

An STS service Provider is an organization in the form of individual or corporation who have the necessary means or relevant access to provide the required gear and the POAC for an STS Operation in line with OCIMF and other best industry practices.





Categories

Global establishment

- Operate in more than one regions;
- Have adequate gear capacity;
- They handle simultaneous STS ops;
- They have adequate capacity of staff;
- They have inhouse processes and staff to maintain gear;
- They have an ISO accreditation;
- They maintain an SPSA scheme





Categories

Regional establishment

- Operate in more than one location but in the same region;
- Have enough gear capacity;
- They may handle simultaneous STS ops;
- They have adequate capacity of staff;
- They usually have inhouse processes to maintain gear;
- They have an ISO accreditation;

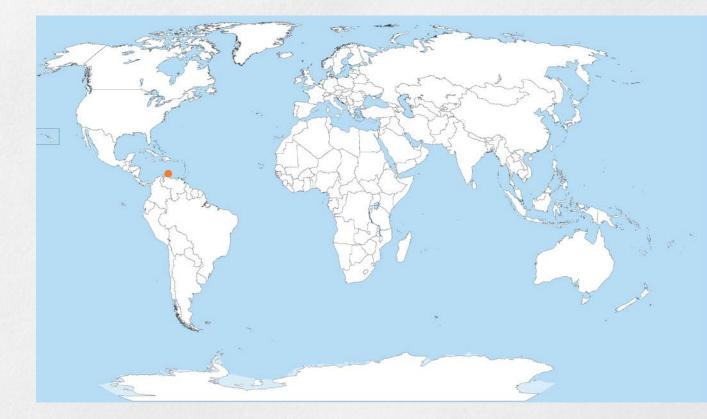




Categories

Local establishment

- Operate in single location;
- Have limited gear capacity;
- They probably handle single operations;
- Staff is limited;
- They outsource maintenance of gear;
- May act as an agent to a global or regional organization





Local establishment

- Operate in single location;
- Have limited gear capacity;
- They probably handle single operations;
- Staff is limited;
- They outsource technical issues;
- May act as an agent to a global or regional organization

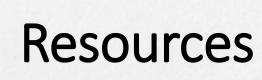
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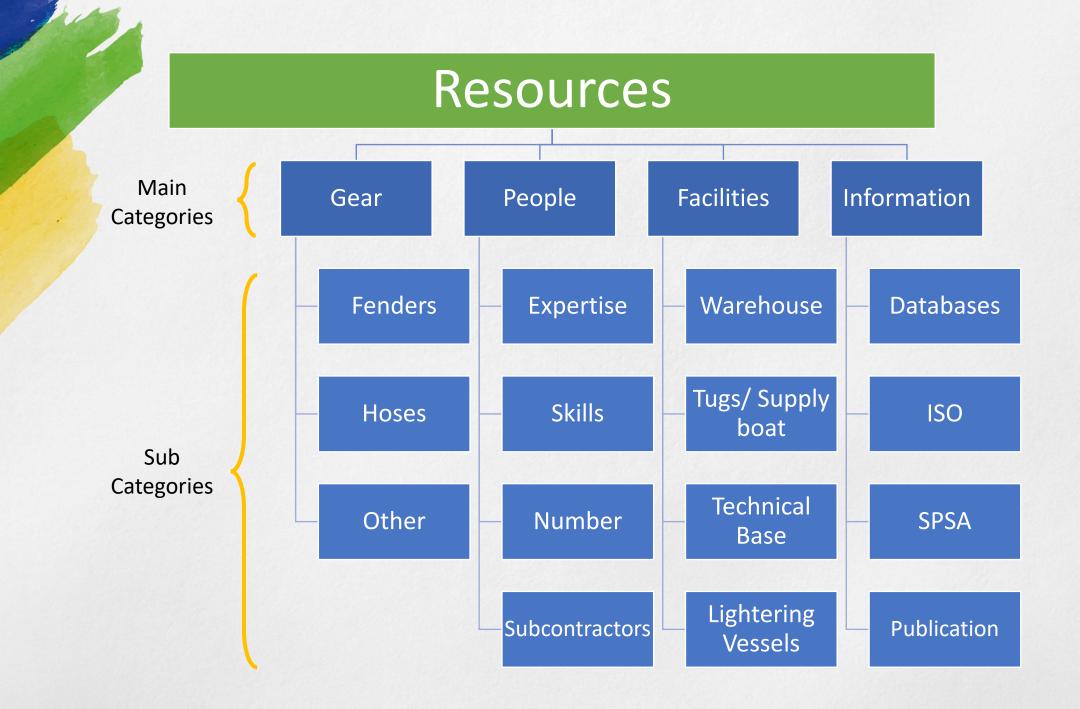
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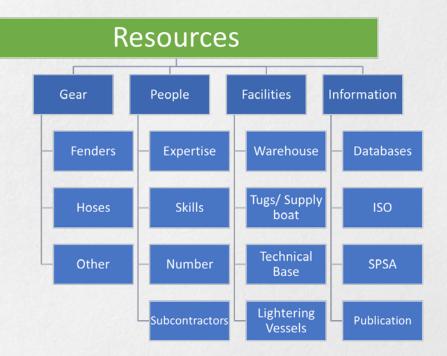


Interactivity & Dependency

The existence of certain resources depends to the availability of others.

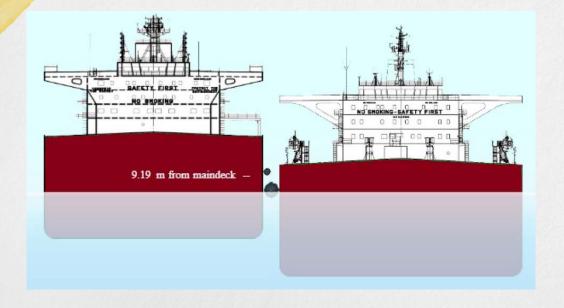
Examples

- 1. If an ISO and or SPSA system exists, relevant processes associated with the quality control of Resources should exist.
- 2. The less subcontractors a provider has, the more skilled personnel should be employed.
- 3. The more simultaneous STS ops take place in a certain location, the more fenders/hoses should be available and the larger the warehouse should be.
- 4. If the provider maintains the STS equipment by own means, a Technical Base should exist.





The model of combined shipowner – STS Service Provider





- Serving local stations due to increased lightering activity;
- Dedicated lightering vessels
- More logistics with management of vessels;
- Less logistics with handling of STS gear
- Skilled Personnel



Services

Safety

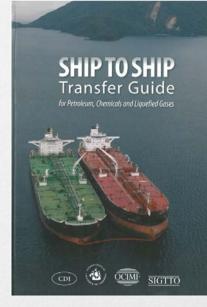
- STS Gear {integrity}
- STS Superintendent (POAC) {Knowledge Experience}

Reliability

- Trust on processes
- Compliance with OCIMF best practices
- Respect to Masters' responsibility and duties

Efficiency

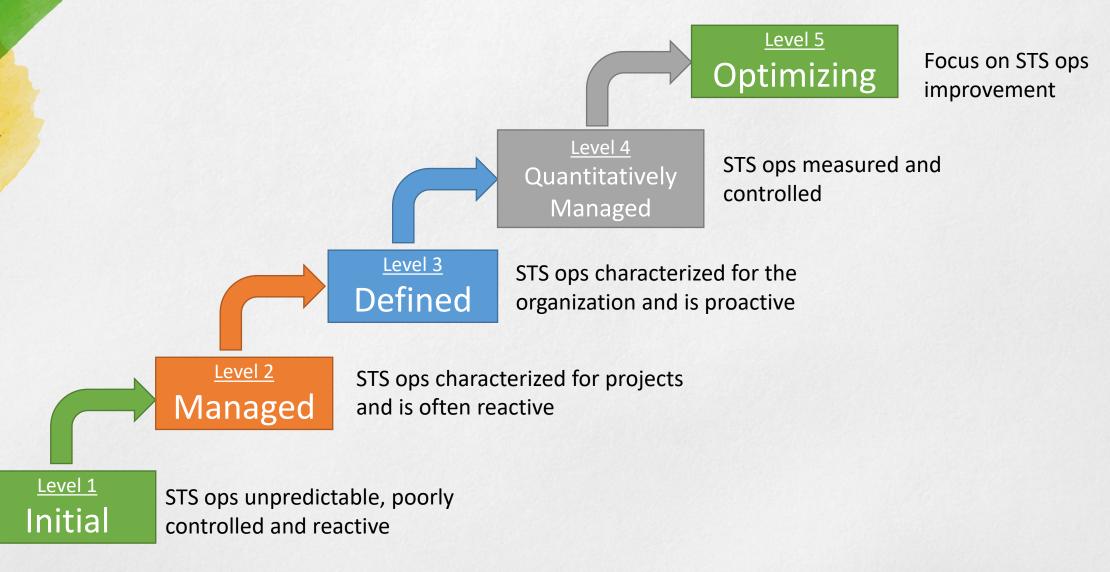
- Prompt response
- Voluntarily submission of necessary documents



There are direct or indirect metrics



Capability Maturity Model Integration



Capability Maturity Model Integration (CMMI) is a process level improvement training and appraisal program. Administered by the **CMMI Institute**, a <u>subsidiary</u> of <u>ISACA</u>, it was developed at <u>Carnegie Mellon University</u> (CMU).



Capability Maturity Model Integration

- ✓ Experience & Expertise;
- ✓ Access to information for best practices;
- ✓ Awareness { Safety issues};
- ✓ Human Resources;
- ✓ Being Proactive
- ✓ Verified SPSA, ISO processes;
- ✓ Innovation, contribution and support;



Thank you

