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Management System of
STS Service Provider;
an industry requirement?

Scope

1. The practical value for the tanker operator, if the STS service provider has any kind of management system.
2. Unveil the current situation worldwide and the risks for Tanker operators.

Continuous Improvement

Ongoing improvement of products, services or processes through incremental and breakthrough improvements

- Plan:** Plan what you are going to do
- Do:** Do what you have planned to do
- Check:** Check if your objective is achieved
- Act:** Modify / improve your planning



Risk Based Procedures

- Risk Identification
- Risk Assessment
- Supervision
- Monitoring and follow up action



Audits

Management system:

- Documented Procedures
- Records
- Consistency
- Transparency
- Traceability



References for STS service providers

- OCIMF Guidelines
- OCIMF Self Assessment
- OCIMF Competency of Mooring Masters
- MARPOL qualifications for POAC
- ISO or other standards

How it Works

Brief Description of the aim of the entire element

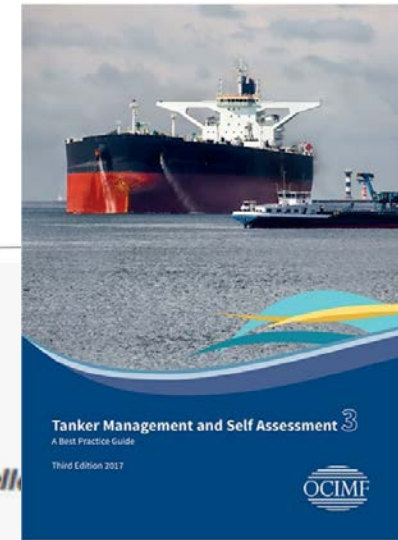
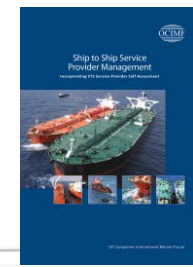
The activities within each element are grouped into **four** separate stages. KPIs are then categorized at each step.

Key Performance Indicators:
The first column contains a definition of the objective, while the second host guidance and best practices

1 Management, Leadership and Accountability

Aim Through strong leadership, management promotes safety and environmental excellence organisation.

STAGE	KEY PERFORMANCE INDICATORS	BEST PRACTICE GUIDANCE
1	Management commitment is clearly defined in documentation that includes mission and vision statements, policies and procedures.	Mission and vision statements contain the high level and long-term goals and aspirations of the company, such as zero incidents and zero spills to sea. The company aims to reach these goals through continuous improvement.
	Senior management demonstrates a clear commitment to implementing the safety management system.	Senior managers demonstrate commitment by conducting management reviews, reviewing non-conformance summaries and assessing progress towards the audit plan. The company keeps records that indicate the extent of management involvement in these activities.
2	Safety and environmental excellence are fully understood and supported by operational offshore personnel and shore-based staff and management teams.	The company defines what safety and environmental excellence means. The company establishes communication links to encourage information sharing. Best practices are promoted within the company. The company records all lessons learnt and then shares this information among all relevant employees. When required, managers track the recommendations to ensure that all necessary changes have been made.
	All company personnel can describe what safety and environmental excellence means in practice.	Everyone within the organisation understands the company's concept of safe operations. This is promoted through leadership and sound management practices. Managers promote and measure staff understanding through activities such as offshore visits, informal

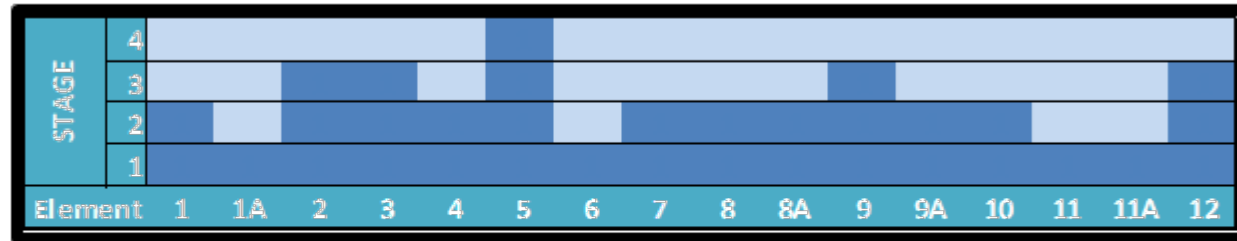




- No Continues Improvement Cycle
- No Risk Based Approach
- Not Auditable System

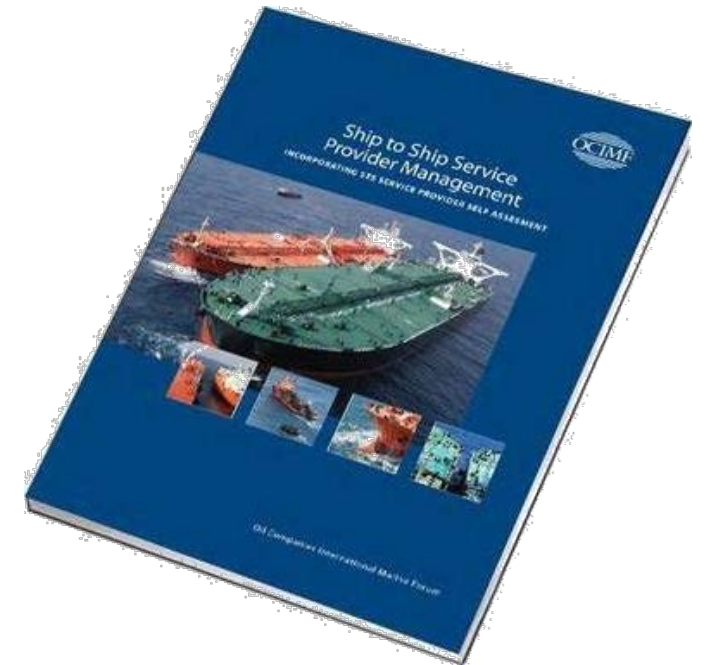
Conclusion

Baseline Criteria



- Required for compliance*
- Above minimum standards*

The level of compliance with these KPIs **indicates the general safety culture**, the **preparedness** and the **quality** of the services provided. The development of a Safety Management System could be supported by relevant training courses in the industry.



Minimum Requirement: Safety Management System

